



Dispatch Times

Cold Weather Energy & Cost Savings Tips

By: Duke Energy

Money-Saving Tips To Combat The Cold

- ◇ Reduce your thermostat to the lowest comfortable setting when home, and bump the thermostat down a degree or two when leaving home.
- ◇ One of the easiest things customers can do to support heating efficiency is to change air filters regularly. A dirty air filter makes a heating system work harder, which uses more energy.
- ◇ Have the HVAC system checked regularly by a qualified heating and air conditioning contractor to maintain efficiency and peak performance. Duke Energy offers qualified customers rebates to help offset the cost of replacing older HVAC units with more energy efficient ones.
- ◇ Consider using the cold water setting when doing laundry. And, turn off the “pre-rinse” option in favor of rinsing your dishes before loading them into the dishwasher.
- ◇ Leave drapes or blinds open during sunny winter days to allow the sun's rays to warm the house, but close them at night to help insulate your home
- ◇ Operate ceiling fans in a clockwise direction, which pushes warm air back down into the room.
- ◇ Replace standard bulbs with compact fluorescent light (CFL) bulbs or light emitting diodes (LED). CFLs and LEDs are more efficient than regular bulbs, while giving off the same amount of light. Visit Duke Energy’s online store for free and discounted bulbs: duke-energy.com/deals.

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Mark Your Calendar!



December 1
Lebanon Horse Carriage Parade

December 8
Holiday Lights 5p-7p Deerfield Towne Center

December 11
Amber Alert Training –EOC

Employee Spotlight

Employee of the Month



Shelby Davis
Employee Since 2017

Birthdays

David Sauer
December 1st

Jesse Madden
December 4th

Tescia Davis
December 5th

Rob Plummer
December 13th

Ginny Couch
December 16th

Milestones

April Kennard -19 years

Jesse Madden -18 years

Brad Edrington– 18 years

Meet Our New Employees

Stacy Ryan



Stacy attended Springfield Local Shawnee High School and Springfield-Clark Joint Vocational School for computer technology. She has worked for Clark County Sheriff's Office, Union County Sheriff's Office, ODNR Telecommunications and for those of you that have been around a while may remember when she worked for us back in 2000. We are very excited to have her back! Stacy has a teenage son and enjoys col-

Richard Slusher



Richard is originally from Texas and served in the United States Marine Corps from 2007-2011. He has worked with a private ambulance service and currently still runs at JEMS. He is currently working on his associates in EMS Management. Richard is married with two children and enjoys cycling.

Brittany Metheny



Brittany graduated from Middletown High School and has been a stay at home mom for the last 3 years. She is married with 3 sons and one dog names Milly. Brittany enjoys crafting, sewing and spends free time watching her sons play sports.

Did You Know?

New Area Code

On August 10, 2019 area code 326 will be instituted in our area.

In a resolution dated August 8, 2018, the Public Utilities Commission of Ohio (PUCO) stated that Ohio will soon have a new area code associated with phone lines. Specifically, due to the exhaustion of the “937” area code currently serving western and southwestern Ohio, a new “326” area code will be instituted in our county currently associated with the “937” area code. Permissive even-digit, ten-digit, and eleven-digit dialing will begin On August 10, 2019. Mandatory ten-digit and eleven-digit dialing will begin February 2020. Telecom will be updating our system to accept this new area code in order to ensure that all Ohio citizens are capable of getting the help they need in an emergency.

Records Requests

When you need to make a records request there are several ways this can be accomplished. You can go to our website <http://www.co.warren.oh.us/emergencyservices/> or you can simply email your request to recordsrequest@wcoh.net

Wreckers and Requests

The difference between a “rollback” and a “flatbed” is that the rollback has a hydraulic system and winch that allows the bed to “roll back” and tilt at an angle, making it possible to pull the vehicle onto the bed. A “flatbed” must have an external ramp or a hoisting device in order to drag or lift the vehicle on to the bed of the truck. When a request is needed for a vehicle that cannot be towed the standard way, requesting a “rollback” will get the correct wrecker started your way.

When “next on rotation” is requested, the dispatcher will call who is next in the rotation which is provided to us from each law enforcement agency. If an officer wants a specific towing company (for whatever reason) or the vehicle owner requests a certain towing company, the officer will advise who they would like and the dispatcher will then call that company and keep the wrecker rotation as is.

In The Spotlight

2018 Ohio Alerts Conference

By: Samantha Hall



On November 2, 2018, Training Coordinator, Samantha Hall and Communication's Supervisor, Chris Dill attended the Ohio Alerts Conference at The Columbus Police Academy. Three topics were discussed; child abduction presented by the FBI, entering Amber Alerts, missing children/adults/seniors by LEADS and human trafficking, presented by a detective.

Kelli Liberti, with the FBI took them through a Cleveland case study involving a serial kidnapper from 2016. She reviewed some of the mistakes that were made and how the kidnapper was ultimately taken into custody. A very sad statistic— 82% of children taken are killed within the first 3 hours.

Jackie Baylor, LEADS Training Manager reminded everyone that anyone under the age of 21 must be entered within 2 hours of receipt of the minimum information that is required. That information is the name, date of birth, height, weight, hair color, eye color, sex and race. Senior alerts are for Ohio only. In 2010 Person With Information (PWI) was made available. This is not a warrant, but rather a person of interest or a person that may have information concerning a case that can be appended to a warrant by the entering agency.

Detective Dennis, from Central Ohio spoke on human trafficking and prostitution. In 2017 over 18,000 children between the ages of 13-17 were reported missing in Ohio. Nationwide there are 800,000 reported every year. 74% are likely to become trafficking victims. Children on social media that post "CP" (Crappy Parent) are targeted. Soon they are told they are beautiful, loved and that they can make a lot of money. They are made false promises and then once they have been lured in, it turns into threats of violence to them and/or their family.



EMA Year-End Report

By: Lesli Holt

In 2018, Warren County EMA stayed busy and maintained quality service to our stakeholders while transitioning to a new Director, responding to multiple county events, and assisting local stakeholders and partner agencies. Below is a highlight of some of the functions EMA staff performed during the past year to help educate our citizens and keep our county safe!

Exercises	EOC Activations	Trainings
<ul style="list-style-type: none"> • Monthly communications drills with the state EMA • Evaluated or observed 5 exercises with regional partners • Conducted 8 Tabletop Exercises with local and state partners • Conducted one functional/full-scale evacuation & reunification exercise 	<ul style="list-style-type: none"> • Over 50 Level 3 activations where EMA staff performed assessment and monitoring of events • 14 Level 2 (Partial) activations, mostly for weather or hazmat related incidents. • 1 Partial activation for pre-planned event (POTUS Visit) • Assisted with two investigations related to harmful environmental factors. 	<ul style="list-style-type: none"> • Created/conducted 6 Brown Bag Trainings • Assisted cnty departments with CPR training • Conducted exercise training for partners involved in functional exercise • Provided business continuity training for Lebanon Chamber of Commerce • Provided school evacuation and reunification training for Warren County Schools • Assisted Warren County Pipeline Coalition with training & tours • Dept. staff achieved FEMA Basic Academy certification and APS Certification • Collaborated with jurisdictions and partner organizations to request future trainings and worked with regional partners to collaborate schedules for trainings & exercises
Planning	Outreach	Other
<ul style="list-style-type: none"> • Updated the county Emergency Operations Base Plan and submitted to the State for review. • Updated multiple Emergency Support Functions (ESF) plans • Assisted multiple schools with emergency management planning • Assisted jurisdictions with event action plans for pre-planned events • Reviewed submitted healthcare organization plans • Collaborated with ODNR on submission of Class 1 Dam Emergency Action Plans • Collaborated with regional partners to provide consistent documentation and processes for EOC operations. 	<ul style="list-style-type: none"> • Taught personal preparedness to new Warren County CERT members • Provided severe weather training to day-care staff/parents and local jurisdiction • Attended King’s Island Safety Days and National Night Out, handing out materials and playing emergency preparedness trivia with the public • Provided emergency preparedness presentation for 16 classes from Donovan Elementary School and 3 High School Student Government and Career Classes 	<ul style="list-style-type: none"> • Conducted 5 LEPC Site Visits • Completed manual river gauge readings on the Little Miami at King’s Mill to monitor for flooding. • Administered grant requirements for state and federal grants. • Conducted Damage Assessments for localized flooding. • Conducted EOC training and emergency planning for POTUS visit. • Increased situational awareness for stakeholders by publishing detailed weather briefings, sharing content for social media pages, and providing situation reports for incidents that impacted the county.

Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than December 21st. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if your name was drawn!

Congratulations to Doug Short of Warren County Dispatch for guessing that last month's picture which was at Careflight Stadium at Springboro High School.



A Look Back in 2018

- ◇ Dispatchers recognized numerous times for jobs well done!
- ◇ LEADS audit passed
- ◇ 10 dispatchers were hired and 8 are still here and doing awesome!
- ◇ February 25th-Flooding County wide
- ◇ 911 Celebrated 50 years
- ◇ Warren County went live with Text-To-911
- ◇ EMA successfully helped facilitate a full scale family reunification exercise with The Warren County Career Center.
- ◇ Mason's K9 "Major" retired
- ◇ Emergency Services participated in First Responder Days at Kings Island.
- ◇ Major Richardson from the Warren County Jail conducted continuing education for the dispatchers!
- ◇ Both Lesli Holt & David Wood graduated from FEMA's Basic Academy.
- ◇ Presidential visit to Warren County Fairgrounds



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Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices
Facebook: [Warren County Ohio Emergency Management](https://www.facebook.com/WarrenCountyOhioEmergencyManagement)
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